BarTender Mobile App FAQ (Frequently Asked Questions)

What is the BarTender Mobile App?

The BarTender® Mobile App for Android devices allows users to print their labels, tags, and documents to any IP-connected and Bluetooth printers.

What version of BarTender does the BarTender Mobile App work with?

To fully utilize the BarTender Mobile App, users will need to access Print Portal Server, which is available in BarTender 2022 Professional, Automation and Enterprise Editions (or in the BarTender 2021 Enterprise Edition). The Enterprise Editions will also support additional security features such as user and group-based authentication.

What is BarTender and the Print Portal Server?

BarTender is the most widely used label design, management, and printing software. BarTender supports remote printing from any web browser with the Print Portal Server.

What devices can I install the BarTender Mobile App on?

The BarTender Mobile App can be installed on any mobile handheld computer or device running Android 11.0 and later, including devices from Zebra, Samsung, Honeywell, Datalogic and others.

How do I print with BarTender Mobile App?

The BarTender Mobile App will auto-discover Bluetooth or IP-connected network and local printers and connect to a Print Portal server. You can then select your label and print to a Bluetooth or IP-connected network and local printers.

Do I need an on-premises BarTender license to print with the Mobile App?

We recommend that the BarTender Mobile App be used with the latest BarTender 2022 version with Professional, Automation or Enterprise Edition for the best experience and latest features. Enterprise Edition will also support additional security features such as user and group-based authentication.

How do I get the BarTender Mobile App?

The BarTender Mobile App is available on the Google Play Store and as an Android APK download. Go to the product webpage for more information.

Who would benefit from the BarTender Mobile App?

	Use Case	Benefits
Warehouse and Logistics	On-the-spot printing of location labels, pick lists, order/bagging labels, receiving/asset tags, etc.	Warehouse/Inventory spaces are usually vast, and employees often need to move to different locations performing various functions. Time is lost if they have to go back to a print station to generate new labels/lists/or tags. Far more cost-effective and accurate to print the right label/list/tag on the spot.
Grocery/Food Retail	Shelf SKU label replacement / Date-limited sales tags / Store-dependent signage	Backfilling planned/pre-printed labels for damage; adapting to store uniqueness; allowing for local event opportunities; customer line management (mobile order/check-out stations)
Retail	Retail store floor printing of price and SKU labels and signage	Adding or replacing store tags and signs is a daily function. Cannot be done centrally. Time and accuracy is lost if the employee has to go back to a computer to generate the signs/labels.
Field Service	Printing labels in the field	In-field service drivers or technicians traveling with small footprint portable printers can print the most up-to-date labels on-demand at remote locations

What are the system requirements for the BarTender Mobile App?
Android 11.0 and later.

Which printers does the BarTender Mobile App support?
The Android version supports any Bluetooth or IP- connected network and local printer such as those from major manufacturers like Zebra, TSC Printronix, Epson, Honeywell, Brother, Toshiba, SATO, CITIZEN, and others.

Who do I contact if I have any questions, need help or want to provide feedback?
You can consult the community section of the support website or contact our Technical Support if you have an active Maintenance and Support Agreement.

How much does the BarTender Mobile App cost?
The BarTender Mobile App is a free download from the Google Play Store.

Can I download the BarTender Mobile App Android APK file directly?
You can download the Android APK file from the product webpage.

Both BarTender Mobile App and the BarTender Print Portal companion application that's included in the on-premises software provide web-based printing — what's the difference?

Accessing Print Portal via a browser from your Android device allows you to preview stored document labels and to generate and download a PDF version for printing on any Bluetooth, network connected or local printer. The BarTender Mobile App lets you preview and directly print the stored document labels on any Bluetooth and network connected printers.

BarTender App (Web-based printing)	Print Portal (Web-based printing)	Print Station (Local printing)
Mobile workforce with a mobile device with access to Bluetooth or IP-connected printers such as retail, grocery, and field workers	Remote employees/ suppliers/partners (in 3PL environments) with web access and access to local printers	Dedicated printing location in a warehouse/ manufacturing location where print operators stand by terminals with access to local printers and network printers

Is the existing BarTender 2019/2016 Print Portal App still available for download?

The existing BarTender Print Portal App is still available as a free download from the Google Play Store and Apple App Store. The existing BarTender Print Portal App supports BarTender 2019/2016 Enterprise Edition.

What's the difference between the new BarTender Mobile App and the legacy 2019/2016 BarTender Print Portal App?

The new BarTender Mobile App offers a modern, responsive UI and streamlined functionality with higher performance and works with the latest versions of on-premises BarTender software, BarTender 2022 and 2021. The legacy BarTender Print Portal App only works with older BarTender 2019 and 2016 versions.